Department of the Premier
Mr. A Nayar
Supply Chain Management and Administration
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FMA 0001-2024/25: **The Department of the Premier wishes to invite potential bidders for the provision of an Online Recruitment Service to the Western Cape Government (WCG) for the period up to thirty-six (36) months (anticipated period 01 September 2024 to 31 August 2027)**

1.   QUESTIONS AND ANSWERS:

1.2   Questions posed prior to the closing date and time of Bid:

Requested by:	Questions:	Response by the Project Manager/ Supply Chain Management
Bidding Company: GREYLINK **Representative:** Ian Williams	Reference to stamped Page 000001 - PoPIA requirement. Does this instruction relate only to information contained in this bid document or to system data in future?	This response only applies to this bid, unsure what is meant by system data in future.
	Reference to stamped Page 000001 - PoPIA requirement, Please provide us the specific pieces of information which require us to destroy?	Any personal information provided by the WCG needs to be destroyed.
	Reference to stamped Page 000001 - PoPIA requirement, when must this information be destroyed?	Typically, it is advisable to destroy such information once it is no longer needed for its intended purpose or legal requirement.
	Reference to stamped Page 000028 point 5.1.2, the bid asks for counts of positions advertised, applicants registered, and race/gender counts. We have 100+ customers globally with a significant range of statistics for these datapoints. How do you want us to report these statistics	Should be provided as a % of applicants for 2023.
	Reference to stamped page 000030, point 6.1, there's a contradiction in instructions, must table 2 be completed with a "tick symbol" or with an "x symbol" ?	Please indicate with an X.

Bidding Company: WCC Group **Representative:** Landry Mai De May	What is the number of job seekers registered on the site per year?	75 200 registrations over the last year Total users of e-recruit – 622 091 users
	Shall we assume that there will be 1000 vacancies published per year?	Approximately one thousand (1000) positions advertised per year. That is the estimate and trend over the past 6 years, however this number cannot be guaranteed as we may get instructions from National Treasury to reduce posts or delay processes.
	It is mentioned in the request for proposal that there will be 4 weeks for implementation, do you mean that the project go-live will happen 4 weeks after the official start of the project?	The proposed solution must be implemented within a period of 4 weeks immediately after the bid is awarded.
	Are you looking for an off-the-shelf solution to cover your requirements?	The solution should cover all the needs as indicated in the Terms of Reference.